



**Payment module integration  
for Prestashop 1.5, 1.6 and 1.7**

# Contents

|  |           |
|--|-----------|
| <b>1. RELEASE NOTES.....</b>   | <b>3</b>  |
| <b>2. MODULE FEATURES.....</b>   | <b>7</b>  |
| <b>3. READ CAREFULLY BEFORE GOING ANY FURTHER.....</b>                                 | <b>8</b>  |
| <b>4. INSTALLMENT PAYMENT FEATURES.....</b>  | <b>9</b>  |
| <b>5. FREQUENT PROBLEMS.....</b>   | <b>10</b> |
| <b>6. PREREQUISITES.....</b>   | <b>14</b> |
| <b>7. INSTALLING AND CONFIGURING THE PAYMENT MODULE.....</b>                           | <b>15</b> |
| 7.1. Updating the module.....  | 15        |
| 7.2. Adding payment modules.....   | 15        |
| 7.3. Installation of the payment module.....   | 15        |
| 7.4. Configuring the payment module.....   | 16        |
| General configuration.....   | 16        |
| One-time payment.....  | 20        |
| Installment payment.....   | 22        |
| FacilyPay Oney payment.....  | 24        |
| Full CB Payment.....   | 26        |
| ANCV payment.....  | 28        |
| SEPA payment.....  | 30        |
| PayPal payment.....  | 32        |
| SOFORT payment.....  | 34        |
| <b>8. SETTING UP THE INSTANT PAYMENT NOTIFICATION URL.....</b>                         | <b>35</b> |
| 8.1. Setting up the Instant Payment Notification.....                                  | 36        |
| 8.2. Setting up notifications in case of abandoned or canceled payments.....           | 37        |
| 8.3. Instant Payment Notification URL on an operation coming from the Back Office..... | 38        |
| 8.4. Setting up a notification on batch change.....                                    | 39        |
| 8.5. Testing the Instant Payment Notification URL.....                                 | 40        |
| <b>9. MANAGING THE PRESTASHOP ORDER ID.....</b>  | <b>41</b> |
| <b>10. PROCEEDING TO TEST PHASE.....</b>   | <b>42</b> |
| <b>11. SHIFTING THE SHOP TO PRODUCTION MODE.....</b>                                   | <b>43</b> |
| <b>12. DOCUMENTATION UPDATE.....</b>   | <b>44</b> |

# 1. RELEASE NOTES

| Version | Date       | Comment  |
|---------|------------|--|
| 1.10.1  | 7/12/2018  | <p><u>New features:</u></p> <ul style="list-style-type: none"> <li>• Enable SHA-256 signature algorithm by default.</li> <li>• Ignore spaces at the beginning and the end of certificates on return signature processing.</li> </ul> <p><u>Bug fixes:</u></p> <ul style="list-style-type: none"> <li>• Fixed negative amount for "total_paid_real" field on out of stock orders (PrestaShop 1.5 only).</li> <li>• Deleted payment error message shown for buyer on out of stock orders (PrestaShop &lt; 1.6.1 only).</li> </ul>  |
| 1.10.0  | 5/23/2018  | <p><u>New features</u></p> <ul style="list-style-type: none"> <li>• Addition of a link to multilingual documentation in module configuration.</li> <li>• Improvement of JavaScript code for redirection to the payment page.</li> <li>• Selective 3DS customizable by client group.</li> <li>• Addition of the "cancel" button for the iframe mode.</li> <li>• On the return page, display of the shop name configured in the PrestaShop Back Office (Settings &gt; Contact info &amp; shops).</li> <li>• Addition of the "Signature algorithm" field to allow the selection of SHA-256 algorithm.</li> </ul> <p><u>Bug fixes:</u></p> <ul style="list-style-type: none"> <li>• Inactive redirection link on the payment page in one page checkout, when the buyer checks/unchecks and then rechecks the acceptance of terms and conditions.</li> <li>• Fatal error when creating an order via the PrestaShop Back Office.</li> <li>• Not to change the "Payment accepted" order status to "Payment error" for orders with several payment attempts.</li> </ul>  |
| 1.9.0   | 11/24/2017 | <p><u>New features</u></p> <ul style="list-style-type: none"> <li>• Compatible with the "<b>Share orders</b>" feature for PrestaShop multi-shop.</li> <li>• Addition of payment by iframe.</li> <li>• jQuery is no longer used on the redirection page to avoid compatibility errors.</li> <li>• <b>Pay</b> button grayed-out and inactive during redirection to the payment page to avoid double form submissions.</li> <li>• Display of the installment payment option label if only one option is available (PrestaShop 1.5 &amp; 1.6).</li> <li>• Submission of the addresses of pick-up points Mondial Relay / DPD France / SoColissimo for FacilyPay Oney.</li> <li>• Addition of the Full CB submodule.</li> <li>• Display card brand user choice if any in back-end order details.</li> <li>• Disabled submodules for not supported currencies.</li> <li>• Addition of the <b>Payment to be validated</b> status for manual validation.</li> <li>• Support of the call to the Instant Notification URL on an operation coming from the Back Office for cancellations, refunds, validations, modifications, duplications.</li> <li>• Addition of the delay and update field (shipping speed area) in the shipping options.</li> </ul> <p><u>Bug fixes:</u></p> <ul style="list-style-type: none"> <li>• Submission of selected card types in the submodules.</li> </ul> |

| Version | Date     | Comment  |
|---------|----------|--|
|         |          | <ul style="list-style-type: none"> <li>• Modification of the calculation of the financing fee with FacilyPay Oney.</li> <li>• Systematic backup of FacilyPay Oney failed/cancelled orders to avoid sending the same order ID.</li> <li>• Error with missing header and footer templates (PrestaShop 1.7).</li> <li>• Tax removed if it equals 0.</li> </ul>  |
| 1.8.1   | 4/5/2017 | <p><u>New features</u></p> <ul style="list-style-type: none"> <li>• Improvement of CSS and template management.</li> <li>• Update of the list of supported cards for installment payment.</li> <li>• Usage of the PHP 5.2 syntax in order to maintain compatibility with old versions of PrestaShop.</li> <li>• Submission of the cellphone number if it is provided by the buyer.</li> <li>• Possibility to configure FacilyPay Oney payment options on the merchant website.</li> </ul> <p><u>Bug fixes:</u></p> <ul style="list-style-type: none"> <li>• The default text appearing in the multilingual fields did not use to correspond to the selected language.</li> <li>• The shipping data incorrectly submitted in case of store pickup for FacilyPay Oney payments.</li> <li>• No longer creating orders in case of canceled or failed FacilyPay Oney payments except if the merchant enables the "order creation in case of failure" option.</li> <li>• Truncation of product labels to 255 characters to prevent forms from being rejected.</li> <li>• Default values get lost during field reactivation (automatic redirection).</li> <li>• Payment button logos are shifted when one page checkout is enabled.</li> <li>• "Cannot redeclare class FileLoggerCore" error if the file logger is used by other modules.</li> </ul>  |
| 1.8.0   | 1/6/2017 | <p><u>New features</u></p> <ul style="list-style-type: none"> <li>• Compatibility with PrestaShop version 1.7</li> <li>• Display of the payment schedule details in the PrestaShop backend for payments in installments or split payments.</li> <li>• Display of a warning message in case of a refund via PrestaShop to prompt the merchant to repeat the operation via the Back Office PayZen</li> <li>• Compatibility with the <b>Advanced order page</b> option in the <b>Advanced EU compliance</b> module (only compatible for one-time payment).</li> <li>• Usage of the AFL license (instead of OSL).</li> <li>• Display of the capture date within payment details.</li> <li>• Concatenation of the ship_to_street and ship_to_street2 fields in ship_to_street for Oney payments.</li> <li>• Modifications in code for improved performance and passing validation by the PrestaShop Addons validator.</li> <li>• Improvement of regular expression management with special characters in UTF-8.</li> <li>• Taking into account of left/right columns of the theme on the redirection page.</li> <li>• Remove control over certificate format (accepts alphanumeric characters).</li> <li>• Possibility to enable or disable the FacilyPay Oney payment in the one-time payment submodule.</li> <li>• Possibility to translate various payment options for payment in installments.</li> <li>• Improved compatibility with some themes of PrestaShop in terms of payment method selection for the buyer.</li> </ul> <p><u>Bug fixes:</u></p> |

| Version | Date      | Comment  |
|---------|-----------|--|
|         |           | <ul style="list-style-type: none"> <li>Shopping cart emptied during redirection to the payment page to avoid any modifications after the order has been submitted. The cart is restored in case of cancellation or refused payment.</li> <li>Issue with roundup value for the display of price before tax option for a client group.</li> <li>Shopping cart details are no longer presented on the payment page if the cart is filled to capacity (+85 different items unless required).</li> </ul>  |
| 1.7.0   | 12/9/2015 | <u>New features</u> <ul style="list-style-type: none"> <li>Changed logo for the PayPal submodule.</li> <li>Modification of the title during redirection to the payment page in all submodules.</li> <li>Restrictions of the minimum and maximum amount by client group for each submodule.</li> </ul>  |
| 1.6.0   | 10/9/2015 | <u>New features</u> <ul style="list-style-type: none"> <li>Capture delay and validation mode customizable in the submodules.</li> <li>Addition of the PayPal submodule.</li> <li>Addition of the "Waiting for the PayPal payment" status for payments awaiting verification by PayPal.</li> <li>Addition of the "Waiting for authorization" status for payments awaiting authorization.</li> </ul> <u>Bug fixes</u> <ul style="list-style-type: none"> <li>After-sales service ticket for each payment (since version 1.6.1 of PrestaShop).</li> </ul>   |
| 1.5.0   | 7/16/2015 | <u>New features</u> <ul style="list-style-type: none"> <li>Addition of the SOFORT Banking submodule.</li> <li>Addition of the "Pending funds transfer" status for Sofort and SEPA payments</li> <li>Precision of the Instant Payment Notification URL (common URL for all shops in multi-shop mode)</li> </ul>   |
| 1.4.0   | 6/9/2015  | <u>New features</u> <ul style="list-style-type: none"> <li>Addition of the ANCV submodule.</li> <li>Addition of the SEPA submodule.</li> <li>Reorganization of the module configuration display</li> <li>List of languages used for label configuration in order to replace the flags used in PrestaShop.</li> </ul> <u>Bug fixes</u> <ul style="list-style-type: none"> <li>Submodule detection problem</li> <li>Problem with taking into account the max version specified in ps_versions_compliancy of PrestaShop.</li> <li>Removal of the shipping_amount and insurance_amount variables (bug with PayPal amount)</li> <li>Bug related to the PT and DE translations of the Instant Payment Notification URL responses</li> <li>Loss of the PrestaShop shop ID during a call to the Instant Payment Notification URL.</li> </ul> |

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## 2. MODULE FEATURES

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- Compatibility with PrestaShop versions 1.5, 1.6 and 1.7
- Multi-language compatibility
- Multi-currency compatibility
- Multi-shop compatibility, with a possibility to configure a different URL name displayed on the payment page
- Selective 3D Secure customizable by client group depending on the order amount
- Automatic redirection to the shop at the end of payment
- Definition of a minimum/maximum amount for each payment method
- Definition of a minimum/maximum amount for each payment method per client group
- Definition of different capture delay or validation mode for each payment method
- Management of failed payments (possibility to register orders with failed payments)
- Possibility to define the name of the payment method in all languages
- Systematic registration of orders at the end of payment via a silent URL (Instant Payment Notification URL)
- Orders are automatically updated in case of validation, duplication, cancellation, refund, modification from the PayZen Back Office
- Theme configuration for the payment page (if the option is enabled)
- Compatibility with the URL rewriting function of PrestaShop
- Immediate payment
- Card data entry on the merchant website (requires the bank data acquisition option)
- Credit card installment payment with the possibility to offer several options for installment payments (2, 3, 4 installments, etc.)
- PayPal payment
- FacilyPay Oney payment
- ANCV payment
- SEPA payment
- Sofort Banking payment
- Full CB Payment

### 3. READ CAREFULLY BEFORE GOING ANY FURTHER

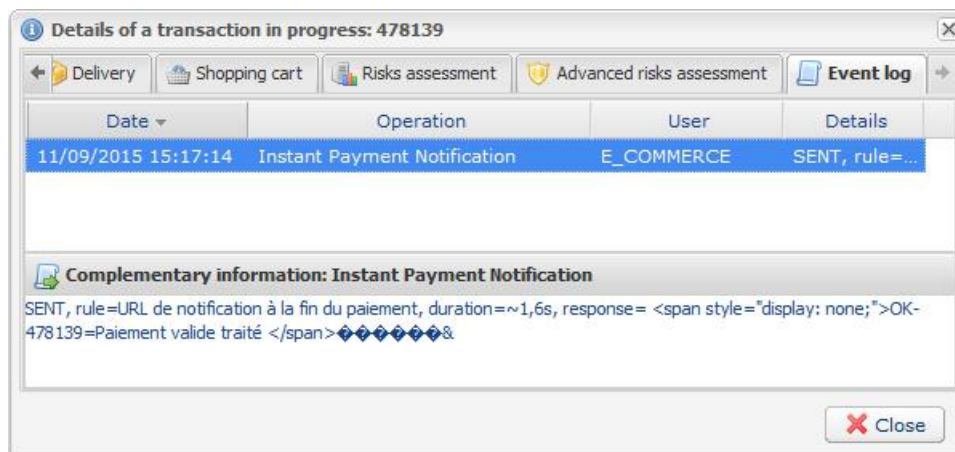
The most frequent error concerns the Instant Payment Notification URL. The Instant Payment Notification URL is the only way the PayZen gateway can notify you at the end of your payment. The chapter **Setting up the end of payment notification** must be read thoroughly and the provided instructions must be respected. It is essential to understand the difference between the Instant Payment Notification URL and the return URL which is called only if the buyer clicks on "Return to shop".

Common mistakes:

- **If your PrestaShop shop is in maintenance mode**
- **If your Instant Payment Notification URL is protected by an .htaccess file**
- **If you have blocked the IP addresses of the payment gateway**
- **If you have not coded the Instant Payment Notification URL within the Back Office PayZen**

How to check that the Instant Payment Notification URL has been called:

In the PayZen Back Office, display the payment details (double click) and select the «**Event log**» tab.





## 4. INSTALLMENT PAYMENT FEATURES

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This module also allows you to offer the possibility to pay in installments. In module settings, you can choose the number of installments and the delay in days between each installment.

This module will allow you to view an order in your PrestaShop Back Office with the total amount that has been paid using the "payment in 3 installments with no fees" module, for instance.

During the first installment payment, an authorization request for the amount of the first installment is sent (if the capture date is before the current date + 6). Therefore, you cannot be sure that the upcoming installments will be honored. Remember to check that the upcoming installments are authorized.

Starting from the second installment, the IPN is no longer called, as PrestaShop does not support such notifications for finalized orders. It is needless to resend the IPN from the Back Office.

### **Additional feature implemented into this module**

For installment payments, the PayZen payment gateway allows to also choose the amount of the first installment.

#### **Example:**

*For an amount of 100 EUR paid in 3 installments, you can set the percentage of the first installment at 50% of the total amount. This means that the amount of the first installment will be 50EUR and the amount of the two other installments will be 25 EUR.*

### **Payment method view**

In module settings, you can define the minimum amount starting from which you wish to offer installment payment.

You can also set up the maximum amount until which you wish to offer installment payment.

To sum up, you must define a range for enabling payment in installments.

## 5. FREQUENT PROBLEMS

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### **When calling the Instant Payment Notification URL, I get the error 500:**

Sometimes the error 500 appears when calling the Instant Payment Notification URL. This error is an application bug and it does not mean that the problem comes from our module. To view the error details, you must enable the apache logs of your server and search the call that provoked the error.

If you do not have access to the error logs of your server, you can display the error on the redirection page by doing the following:

1. Disable the Instant Payment Notification URL in the PayZen Back Office.

Reminder: to disable the IPN, go to **Settings / Notification rules** / Right-click on **Instant Payment Notification URL at the end of payment / Disable the rule**.

2. Display the errors by activating the DEV mode for your PrestaShop online shop. To do so, in the defines.inc.php file located in the config folder, replace:

```
define('_PS_MODE_DEV_', false);  
by: define('_PS_MODE_DEV_', true);
```

3. Make a test payment and click on the return to shop button, your error should appear on the screen.
4. Once the error appears, do not forget to disable the DEV mode for your PrestaShop online shop and to re-enable the Instant Payment Notification URL.

### **Displaying the logo of the PayZen payment method in PrestaShop 1.7:**

Since version 1.7 of PrestaShop, the payment method logos are no longer displayed. We have therefore adapted to this new presentation.

If you wish to display the logo, you must modify the code of the module as follows:

- Open the AbstractPayZenPayment.php file located in /modules/PayZen/classes/payment/
- Go to line 142 approximately (public function getPaymentOption).
- Uncomment the line (remove //) containing setlogo and remove the ; on the previous line.

You will obtain:

```
$option->setCallToActionText($this->getTitle((int)$cart->id_lang))  
->setModuleName('PayZen')  
->setLogo('../modules/PayZen/views/img/'. $this->getLogo());
```

### **Changing the logo of the PayZen payment method:**

If you wish to change the logo suggested by default during the payment method selection, replace the **BannerLogo1.gif** file located in the **modules/Payzen/views/img/** folder with your file without changing the file name.

For the logo of installment payments, replace the **BannerLogo2.gif** file.

### **When installing PrestaShop, i get the message saying that the module could not be verified:**

Since one of the latest versions of PrestaShop, this message appears when you try to install a version that does not originate from PrestaShop Add-ons.

PrestaShop attempts to redirect you to a paid version but the module that you have downloaded is fact the official version of PayZen and is perfectly compatible with PrestaShop.

You can safely proceed and click on **Continue the installation**.

#### **PayZen does not appear among payment methods:**

Sometimes the PayZen payment module does not appear in the list of payment methods (Front Office side).

This can happen when:

- **You have configured a maximum/minimum amount**

Make sure you have not configured any restrictions on the amount in the PayZen module. To do so, go to Module configuration and click on the One-Time payment tab.

- **The option Disable the modules not developed by PrestaShop**

Make sure that the "Disable the modules not developed by PrestaShop" option is not set to **YES**. This option can be found in the **Advanced parameters/Performance** menu.

- **Your module needs to be reset**

This happens specifically when several modifications have been made within your PrestaShop online shop. Resetting the module will allow to reset your shop configuration with new parameters.

**WARNING:** If you have already configured the module, do not forget to backup the website identifier and the certificate before you start the reinitialization.

- **Country restrictions**

For all payment modules, PrestaShop only enables the default country in the country restriction. You will have to enable the desired countries via the PrestaShop Back Office so that the payment method is available in these areas.

The country restrictions can be configured in the PrestaShop Back Office via **Modules / Payment / Country restrictions**.

- **Currency ISO code**

Make sure that the **ISO 4217** code is respected in currency settings. For example, Euro must be configured with the EUR code.

The currency can be configured in the PrestaShop Back Office via **Localization / Currencies**.

#### **Payment in installments does not appear in the list of buyer's payment methods**

Sometimes the PayZen installment payment module does not appear in the list of payment methods (Front Office side).

This can happen when:

- **You have configured a maximum/minimum amount**

Make sure you have not configured any restrictions on the amount in the PayZen installment payment module. To do so, go to Module configuration and click on the **Installments payment** tab.

- **Payment option not created**

Make sure that you have created at least one payment option. If it is not the case, click the **Add** button to add an option.

- **The installment payment module is not enabled**

Payment in installments is disabled by default, make sure that the **Enabled** option is selected in the **Activation** settings of the submodule.

- **Advanced EU Compliance**

Only payment in installments is functional with the **Advanced EU Compliance** module.

It is a technical constraint imposed by this module that only takes into account one payment option per module. Therefore, we have naturally chosen to enable payment in installments.

The only possibility for using payment in installments with the **Advanced EU Compliance** module is to disable the **Enable the advanced order page** option in this module's settings. However, the order page will be displayed differently on the website.

Please note that PrestaShop stopped updating the **Advanced EU Compliance** module in versions 1.7.x.

**When calling the Instant Payment Notification URL, I get the error 404:**

After migrating PrestaShop 1.4 to version 1.5 or 1.6, you can often obtain the 404 error. This error is due to the fact that the Instant Payment Notification URL has changed since the version 1.3d (compatible with PrestaShop 1.4) of our payment module. Therefore, make sure that the IPN URL is no longer: <http://www.mydomain.com/modules/vads/validation.php>

And that it has been replaced with: <http://www.mydomain.com/modules/Payzen/validation.php>

**Some orders return with a few cent difference between them**

If some orders appear with a difference of a few cents, this is not related to the payment module but to PrestaShop that does not correctly round the number between the amounts before and after tax.

This issue has been thoroughly discussed on the PrestaShop forum

**Error 22 – CUST\_COUNTRY during a payment:**

If you receive a PayZen e-mail with error **22 – CUST\_COUNTRY**, it means that the country code that you entered in PrestaShop does not comply with the ISO 3166 standard.

To modify the ISO code, in PrestaShop, go to the **Localization/Country** menu and enter a valid code.

For more information on ISO 3166 codes, see:

[http://www.iso.org/iso/fr/home/standards/country\\_codes.htm](http://www.iso.org/iso/fr/home/standards/country_codes.htm)

**Refunds and cancellations do not work in PrestaShop**

The payment module does not allow to cancel or refund payments via the PrestaShop Back Office.

You can however perform the operation via the PayZen Back Office and be notified via PrestaShop in order to update the order. For this, you must configure the **Instant Payment Notification URL on an operation coming from the Back Office**.

This step is described in the chapter **Setting up the Instant Payment Notification URL**.

**Enabling the multi-shop feature:**

There are no differences for our payment module, it is configured the same way as any other module in PrestaShop.

The shop can be selected in the top left corner in the PrestaShop menu, you can select:

- **All shops** in order to edit the settings of all the shops.
- **A group** to edit all the shops of a group.

- **A shop** to edit the settings of one shop.

Usually the configuration is done for **All shops** and then edited for each shop. Do not forget to edit the name of the shop URL in **General configuration > Payment page customization**.

The module also supports the multi-shop mode for the call to the Instant Notification URL. You must enter the URL provided in the shop module by default in the PayZen Back Office. This step is described in the chapter **Setting up the Instant Payment Notification URL**.

**The xxx field of your billing address is invalid.**

If a buyer sees the message: the “Zip Code/Country” field of your billing address is invalid when choosing the payment method:

- In the **One-time payment** section, make sure that **Offer FacilyPay Oney** is set to No.
- Make sure that the **FacilyPay Oney payment** submodule is not enabled.

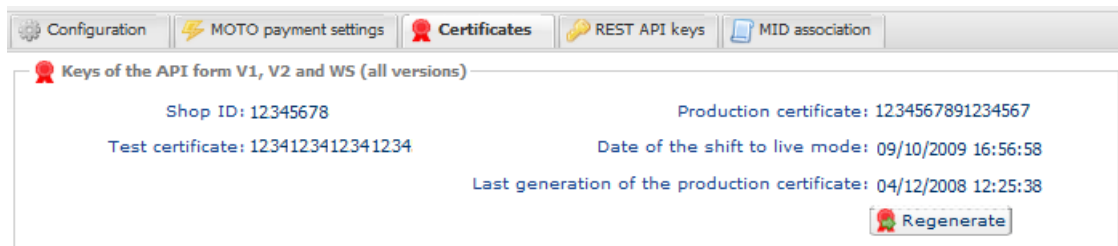
The activation of FacilyPay Oney creates restrictions on the address, phone number, zip code, country code, etc.. These restrictions will block buyers in foreign countries.

## 6. PREREQUISITES

Before integrating the payment module, please make sure that you are in possession of the following elements:

- **Payment module file:** PayZen\_PrestaShop\_1.5-1.7\_v1.10.1.zip
- **Your shop ID**
- **Test or production certificate**

The shop ID and the certificates are available in the PayZen Back Office (Menu: **Settings > Shop > Certificates**)



Your PayZen Back Office is available at this address:

<https://secure.payzen.eu/vads-merchant/>

## 7. INSTALLING AND CONFIGURING THE PAYMENT MODULE

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### 7.1. Updating the module

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To update the payment module, you must first delete and its previous version.

**WARNING:** Make sure you save the parameters of your module before you delete it. Make sure you save the production certificate that is no longer visible in your PayZen Back Office.

A new parameter has been added: **Signature algorithm**. By default, this field is set to **SHA-256** and its value must be the same as the selected algorithm in the PayZen Back Office (**Settings > Shop**). If they are different, you will have to change the configuration in the PayZen Back Office.

1. To uninstall the payment module, select **Uninstall (or reset)** from the drop-down menu.
2. Then click on **Delete** in order to delete the module from your shop.
3. The procedure for installing a new module is described in the next chapter.

### 7.2. Adding payment modules

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There are two ways of adding PayZen payment modules:

#### **Automatic installation:**

The first method consists in adding the payment module via the PrestaShop Back Office.

From the Back Office of your shop, in the module menu, select **Add a new module** and then select the zip file of the payment module.

Click on the **Upload the module** button.

#### **Manual installation:**

The second method consists in copying the module via FTP. To do this, copy the Payzen folder from the module archive into the **modules** folder of your website.

### 7.3. Installation of the payment module

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1. In the menu of your PrestaShop Back Office, click on **Modules --> Modules**.
2. Select the **Payment** category to find the module more easily or perform the search by entering PayZen.
3. In the PayZen payment module, click on **Install**.
4. If the message **This module could not be verified** appears, click on **Continue the installation** anyway.

## 7.4. Configuring the payment module

To configure the payment module, click on **Configure**.

The payment module configuration is divided into several parts:

- **General configuration:** Concerns the general configuration of the module.
- **One-time payment:** Allows to enable and configure single payments.
- **Installment payment:** Allows to enable and configure payment in installments.
- **FacilyPay Oney payment:** Allows to enable and configure the FacilyPay Oney payment method within a submodule.
- **Full CB payment:** Allows to enable and configure the Full CB payment method within a submodule.
- **ANCV payment:** Allows to enable and configure the ANCV payment method within a submodule.
- **SEPA payment:** Allows to enable and configure the SEPA payment method within a submodule.
- **SOFORT payment:** Allows to enable and configure the SOFORT payment method within a submodule.
- **PayPal payment:** Allows to enable and configure the PayPal payment method within a submodule.

### General configuration

| Basic settings                          |  |
|---|--|
| <b>Logs</b>                             | Allows to enable or disable module logs.<br>The logs will be available in the /log directory on the server (/app/logs from version 1.7).<br>The module generates 1 log file per month.<br>This parameter is <b>enabled</b> by default.   |
| Access to the payment gateway           |  |
| <b>Shop ID</b>                          | Indicate the 8-digit shop ID provided in your Back Office (Menu: <b>Settings &gt; Shop &gt; Certificates</b> ).  |
| <b>Test certificate</b>                 | Indicate the test certificate provided in your Back Office (Menu: <b>Settings &gt; Shop &gt; Certificates</b> ).   |
| <b>Certificate in production mode</b>   | Specify the production certificate provided in your Back Office (Menu: <b>Settings &gt; Shop &gt; Certificates</b> ).<br>Note that the production certificate will only become available after the test phase has been completed.  |
| <b>Mode</b>                             | Allows to indicate the operating mode of the module ( <b>TEST</b> or <b>PRODUCTION</b> )<br>The <b>PRODUCTION</b> mode becomes available only after the test phase has been completed.<br>The <b>TEST</b> mode is always available.  |
| <b>Signature algorithm</b>              | Algorithm used to compute the signature of the payment form.<br>The algorithm must be the same as the selected algorithm in the PayZen Back Office ( <b>Settings &gt; Shop</b> ).<br>If they are different, you will have to change the configuration in the PayZen Back Office.                                     |
| <b>Instant Payment Notification URL</b> | Copy this URL into your Back Office (Menu <b>Settings &gt; Notification rules &gt; Instant payment Notification URL at the end of payment</b> ):<br><a href="http://www.your-domain.com/modules/payzen/validation.php">http://www.your-domain.com/modules/payzen/validation.php</a>                                  |
| <b>Payment page URL</b>                 | This field is pre-populated by default: <a href="https://secure.payzen.eu/vads-payment/">https://secure.payzen.eu/vads-payment/</a>  |
| Payment page                            |  |
| <b>Default languages</b>                | This option allows to choose the default language of the payment page in case the language of PrestaShop is not supported by PayZen.<br>If the language(s) used by the PrestaShop is (are) implemented into PayZen, the payment page will be displayed in the language of PrestaShop when the buyer clicks on "Pay". |



| Payment page               |  |
|----------------------------|--|
| <b>Available languages</b> | <p>Allows to customize the language displayed on the payment page. Buyer will be able to select a language when he is redirected on the payment page. If you do not select any language, all the languages will be displayed on the payment page.</p> <p>To select a language, press and hold the " <b>Ctrl</b> " key and click on the desired languages.</p> <p><u>Available languages:</u><br/>German, English, Chinese, Spanish, French, Italian, Japanese, Dutch, Polish, Portuguese, Russian, Swedish, Turkish.</p>   |
| <b>Capture delay</b>       | <p>By default, this parameter is configured in your Back Office. (Menu: <b>Settings &gt; Shop &gt; Configuration</b> - section: Capture delay)</p> <p>It is recommended to not populate this parameter.</p>  |
| <b>Validation mode</b>     | <p><b><u>Back Office Configuration:</u></b> Recommended value.</p> <p>Allows to use the configuration defined in the Back Office. (Menu: Settings &gt; Shop &gt; Configuration – section: validation mode)</p> <p><b><u>Automatic:</u></b><br/>This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part.</p> <p><b><u>Manual:</u></b><br/>This value indicates that transactions will have to be manually validated by the merchant in the Back Office.</p> <p><b><u>Warning:</u></b> if the transaction has not been validated by the merchant before the expiration date, it will never be captured in the bank.</p> <p>Remember to configure the <b>Instant Payment Notification rule on an operation coming from the Back Office</b> to update the order status in PrestaShop.</p> |

| Payment page customization |  |
|----------------------------|--|
| <b>Theme configuration</b> | <p>Allows to customize the payment page by using specific keywords.</p> <p>If your Magento installation has several sites, you can specify which model you want to display on the payment pages.</p> <p>If you have create several models of customization in your Back Office, enter for example: <code>RESPONSIVE_MODEL=Model_2</code> if you want to use the skin of your Model_2.</p> <p>For more information on keywords, please see our online documentation: <a href="https://payzen.io/fr-FR/form-payment/standard-payment/vads-theme-config.html">https://payzen.io/fr-FR/form-payment/standard-payment/vads-theme-config.html</a></p> <p>See description of the vads_theme_config field.</p> <p><b>Warning:</b> Certain keywords can only be used if the "Advanced customization" option has been enabled.</p> |
| <b>Shop name</b>           | <p>You can define the name of your shop that will appear in order confirmation e-mails.</p> <p>If your Magento installation has several sites, indicate the shop name that will be displayed on the payment pages. Select the store in the list available in PrestaShop. If the field is empty, the shop name that was registered in the PayZen Back Office will be used in the e-mail.</p>  |
| <b>Shop URL</b>            | <p>You can define the shop URL that will appear on the payment page and in the order confirmation e-mail.</p> <p>If your Magento installation has several sites, indicate the shop URL that will be displayed on the payment pages. Select the store in the list available in PrestaShop. If the field is empty, the shop URL that was registered in the PayZen Back Office will be used on the payment page and in the e-mail.</p>  |

| Selective 3DS                           |  |
|---|--|
| <b>Disable 3D Secure by users group</b> | <p>amount below 3DS will be disabled by users groups.</p> <p>Below this amount, 3DS rules from the risk assessment will not be applied. Leave empty to let the payment gateway decide if a 3DS authentication is required.</p> <p>By defining a minimum amount for <b>ALL GROUPS</b>, the payment method will not be enabled for users with a smaller shopping cart amount.</p> <p>It is also possible to define a minimum amount for each client group in your shop.</p> <p><b>WARNING:</b><br/><b>The value of this field will be taken into account only if the option "Selective 3D-Secure" is enabled for your PayZen shop.</b></p> |

| Selective 3DS |   |
|---------------|---|
|               | <p><b>This option can only be enabled upon agreement of your bank.</b></p> <p><b>Some card types, such as MAESTRO, require a mandatory 3DS authentication. In this case, your configuration will not be taken into account.</b></p> |

| Return to shop                              |  |
|---|--|
| <b>Automatic redirection</b>                | <p>This option allows to automatically redirect the buyer to the merchant website. This option depends on the following settings. This option is disabled by default.</p>  |
| <b>Time before redirection (success)</b>    | <p>In case the <b>automatic redirection</b> option is enabled, you can define the delay in seconds before your buyer is redirected to your shop in case of a successful payment.</p>   |
| <b>Message before redirection (success)</b> | <p>In case the <b>automatic redirection</b> option is enabled, you can define the message that will appear on the platform following a successful payment before your buyer is redirected to the shop.</p> <p>The default message is:<br/>"Redirection vers la boutique dans quelques instants" (Redirection to the shop in a moment)</p>  |
| <b>Time before redirection (failure)</b>    | <p>In case the <b>automatic redirection</b> option is enabled, you can define the delay in seconds before your buyer is redirected to your shop in case of a failed payment.</p>   |
| <b>Message before redirection (failure)</b> | <p>In case the <b>automatic redirection</b> option is enabled, you can define the message that will appear on the gateway following a failed payment before your buyer is redirected to the shop.</p> <p>The default message is:<br/>"Redirection vers la boutique dans quelques instants" (Redirection to the shop in a moment)</p>   |
| <b>Return mode</b>                          | <p>During the redirection to the shop, these parameters are returned to the shop in <b>GET</b> or <b>POST</b> modes.</p> <p>The GET mode is more convenient for the buyer as it allows to prevent the browser from displaying a pop-up window that indicates that the buyer is leaving an https environment for an http environment which obliges the buyer to click on "Accept" to return to the shop.</p>  |
| <b>Management of failed payments</b>        | <p>Configuration of the module behavior in case of a failed payment:<br/>Two options are available:</p> <ul style="list-style-type: none"> <li>• Return to the choice of payment method (default option)</li> <li>• Save the failed order and return to history</li> </ul> <p>In the second case, the order appears in the history with the <b>Payment error</b> or <b>Canceled</b> status.</p>  |
| <b>Shopping cart Management</b>             | <p>It is advisable to choose the option to <b>empty cart</b> in order to avoid differences in the amount in case of buyer's backtracking from the browser, modification of the shopping cart, then return to the payment page previously visited. In that case, the shopping cart will be cleared, but in case of cancellation or payment declined, the shopping cart will be restored.</p> <p>To keep the Prestashop default behavior, select the second option. However, you take the risk of having differences in the amount of some payments.</p> |

| Additional options                    |   |
|---------------------------------------|---|
| <b>Association of categories</b>      | <p>Associate a type with each category in your catalog. This information is required for FaciliPay payment as well as for risk assessment (the corresponding option must be enabled).</p> <p>You can:<br/>quickly associate a category with all the products in your catalog,<br/>associate a type with each category in your catalog.</p> <p>The categories are:<br/>Food and grocery   Cars   Entertainment   Home and gardening   Household appliances   Auctions and group purchasing   Flowers and presents   Computers and software   Health and beauty   Services for individuals   Services for companies   Sports   Clothes and accessories   Travel   Home audio, photo, video   Telephony.</p> |
| <b>Send advanced shipping details</b> | <p>Select No if you don't want to send advanced shipping details for each payment (delivery company, type, shipping speed).</p>   |

| Additional options |  |
|--------------------|--|
| <b>Name</b>        | The payment module will automatically detect all the transporters available on your website.   |
| <b>Label</b>       | Allows to define the label of a transporter when the field value is not compatible with the Oney payment method.<br>The maximal length is 55 characters.<br>the authorized special characters are: space, slash, hyphen, apostrophe.   |
| <b>Type</b>        | Allows to define the type of transporter from the following choices:<br><b>Delivery company :</b><br>Transporters (La Poste, Colissimo, UPS, DHL, etc.)<br><b>Reclaim in shop :</b><br>Item pickup directly from the merchant.<br><b>Delivery point:</b><br>Using a network of delivery points (Kiala, Alveol, etc.)<br><b>Reclaim in station:</b><br>Item pickup at an airport, a train station or a travel agency. |
| <b>Rapidity</b>    | Shipping speed:<br><b>Express</b> (less than 24h) or standard.<br><b>Standard</b><br><b>Priority</b> (reserved to click & Collect)   |
| <b>Delay</b>       | In case of picking up the item at the shop (Click & Collect) with priority delivery, select the delivery delay from the following options:<br><b>≤ 1 hour</b><br><b>&gt; 1 hour</b><br><b>Immediate</b><br><b>24/7</b>   |
| <b>Address</b>     | In case of store pickup, populate this field as follows:<br>NAME of the PICKUP POINT + POSTAL CODE + CITY  |

Once you have completed the configuration, click on **Save**.

## One-time payment

| Module option               |   |
|-----------------------------|---|
| <b>Activation</b>           | In order to enable the one-time payment method, select <b>Enabled</b> .<br>This option is <b>disabled</b> by default.   |
| <b>Payment method title</b> | This option allows you to define the title of the payment method.<br>The buyer will see this title when choosing a payment method.<br>If your shop supports several languages, you can also define the title of the payment method for each language. |

| Restrictions          |  |
|-----------------------|--|
| <b>Minimum amount</b> | This field defines the minimum amount for which you wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a smaller shopping cart amount.<br>It is also possible to define a minimum amount for each customer group in your shop.           |
| <b>Maximum amount</b> | This field defines the maximum amount beyond which you do not wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a greater shopping cart amount.<br>It is also possible to define a maximum amount for each customer group in your shop. |

| Payment page                |  |
|-----------------------------|--|
| <b>Capture delay</b>        | Delay (in days) before the capture for this payment method.<br>If you leave this field empty, the value configured in the <b>General configuration</b> section will be applied.<br>If the <b>Capture delay</b> of the <b>general configuration</b> is empty too, the value configured in the PayZen Back Office will be applied.   |
| <b>Validation mode</b>      | Validation mode for this payment method.<br><b>General configuration:</b> Recommended value.<br>Allows to apply the configuration defined in the <b>General Configuration</b> section.<br><b>Back Office Configuration:</b><br>Allows to use the configuration defined in the Back Office. (Menu: Settings > Shop > Configuration – section: validation mode)<br><b>Automatic:</b><br>This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part.<br><b>Manual:</b><br>This value indicates that transactions will have to be manually validated by the merchant in the Back Office.<br><b>Warning:</b> if the transaction has not been validated by the merchant before the expiration date, it will never be captured in the bank.<br>Remember to configure the <b>Instant Payment Notification rule on an operation coming from the Back Office</b> to update the order status in PrestaShop. |
| <b>Card types</b>           | This field allows to indicate the images used for cards that will be displayed on the payment page or on the merchant website (see "Card data entry").<br><b>Warning:</b><br>The payment types offered to the buyer on the payment page depend on the contracts and options associated with your PayZen offer.<br>It is recommended to select the <b>ALL</b> value.  |
| <b>Offer FacilyPay Oney</b> | Select "Yes" to allow FacilyPay Oney payments as a standard payment. Before selecting this option, make sure you have a FacilyPay Oney contract.<br><b>Warning:</b> FacilyPay Oney cannot be enabled simultaneously in the FacilyPay Oney submodule and in the One-Time payment submodule.   |

| Advanced options            |  |
|-----------------------------|--|
| <b>Card data entry mode</b> | The module offers 4 operating modes:<br><u>Bank data acquisition on the payment gateway</u><br>The card type is selected on the PayZen payment page.<br><u>Card type selection on the merchant website</u> |

| Advanced options |  |
|------------------|--|
|                  | <p>The card type is chosen when the buyer selects the "Pay by credit card" payment method</p> <p>The list of available payment methods depends on the configuration of accepted card types (see "Configuration of the card type")</p> <p><u>Card data entry on the merchant website</u></p> <p>This option allows to choose the card type and enter the card number directly on the merchant website.</p> <p>Requires for the <b>Card data entry</b> option to be enabled.</p> <p><b>This option can only be enabled upon agreement of your bank.</b></p> <p><u>Payment page integrated into the checkout flow (iframe mode)</u></p> <p>The payment page will be displayed in the checkout page.</p> |

Once you have completed the configuration, click on **Save**.

## Installment payment

| Module option               |   |
|-----------------------------|---|
| <b>Activation</b>           | In order to enable the installment payment method, select <b>Enabled</b> .<br>By default, this option is <b>Disabled</b> .  |
| <b>Payment method title</b> | This option allows you to define the title of the payment method.<br>The buyer will see this title when choosing a payment method.<br>If your shop supports several languages, you can also define the title of the payment method for each language. |

| Restrictions          |  |
|-----------------------|--|
| <b>Minimum amount</b> | This field defines the minimum amount for which you wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a smaller shopping cart amount.<br>It is also possible to define a minimum amount for each customer group in your shop.           |
| <b>Maximum amount</b> | This field defines the maximum amount beyond which you do not wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a greater shopping cart amount.<br>It is also possible to define a maximum amount for each customer group in your shop. |

| Payment page           |  |
|------------------------|--|
| <b>Capture delay</b>   | Delay (in days) before the capture for this payment method.<br>If you leave this field empty, the value configured in the <b>General configuration</b> section will be applied.<br>If the <b>Capture delay</b> of the <b>general configuration</b> is empty too, the value configured in the PayZen Back Office will be applied.   |
| <b>Validation mode</b> | Validation mode for this payment method.<br><b>General configuration:</b> Recommended value.<br>Allows to apply the configuration defined in the <b>General Configuration</b> section.<br><b>Back Office Configuration:</b><br>Allows to use the configuration defined in the Back Office. (Menu: Settings > Shop > Configuration – section: validation mode)<br><b>Automatic:</b><br>This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part.<br><b>Manual:</b><br>This value indicates that transactions will have to be manually validated by the merchant in the Back Office.<br><b>Warning:</b> if the transaction has not been validated by the merchant before the expiration date, it will never be captured in the bank.<br>Remember to configure the <b>Instant Payment Notification rule on an operation coming from the Back Office</b> to update the order status in PrestaShop. |
| <b>Card types</b>      | This field allows to indicate the images used for cards that will be displayed on the payment page or on the merchant website (see "Card data entry").<br>Warning:<br>The payment types offered to the buyer on the payment page depend on the contracts and options associated with your PayZen offer.<br>It is recommended to select the <b>ALL</b> value.   |

| Advanced options           |  |
|----------------------------|--|
| <b>Card type selection</b> | The module offers 2 operating modes:<br><i>On the payment gateway</i><br>The card type is selected on the PayZen payment page.<br><i>On the merchant website</i><br>The card type is chosen when the buyer selects the "Pay by credit card in installments" payment method |

| Advanced options |  |
|------------------|--|
|                  | The list of available payment methods depends on the configuration of accepted card types (see "Configuration of the card type") |

| Installment payment option |   |
|----------------------------|---|
| <b>Payment option</b>      | This module allows you to create as many credit card installment payment options as you like.<br>Each payment option will have a different code that will be displayed in the order table.<br>To add a payment option, click on <b>Add</b> .<br>Once you have completed the configuration, do not forget to click on <b>Save</b> in order to save your changes.   |
| <b>Label</b>               | Text describing the installment payment option as it will be offered to the buyer.<br>Example: Pay in 3 installments with no fees   |
| <b>Minimum amount</b>      | Allows to define the minimum amount required to make the payment option available.  |
| <b>Maximum amount</b>      | Allows to define the maximum amount required to make the payment option available.  |
| <b>Merchant ID</b>         | Merchant ID to use with the option in case your shop has several merchant IDs.<br><b>It is recommended to leave this field empty.</b>   |
| <b>Number</b>              | Number of installments:<br><b>3</b> for payment in 3 installments<br><b>4</b> for payment in 4 installments<br>Etc.   |
| <b>Delay</b>               | Delay (in days) between each installment.   |
| <b>First installment</b>   | Amount of the first installment, expressed as a percentage of the total amount.<br>Example:<br>For an amount of 100 XPF paid in 3 installments, you can set the percentage of the first payment at 50% of the total amount. This means that the amount of the first installment will be 50 euros and that the two others will be of 25 euros.<br>For 50% enter <b>50</b> .<br>If you wish to set identical amounts for all installments, leave the field empty. |

Once you have completed the configuration, click **Save**.

## FacilityPay Oney payment

To use this payment method, **the merchant** must:

- sign a **FacilityPay** acceptance contract with Oney
- subscribe for the "**FacilityPay** payment" option via PayZen.

To use this payment method, **the buyer** must:

- Send a request for online credit to **FacilityPay**, no supporting paper documents are necessary.

| Module option               |  |
|-----------------------------|--|
| <b>Activation</b>           | To enable this payment method, select <b>Enabled</b> .<br>By default, this option is <b>Disabled</b> .<br>Activation redirects the buyer directly to the FacilityPay payment page.<br>However, this payment method can also appear on the payment page if the buyer selects the One-Time payment method (if there are no restrictions in <b>General configuration &gt; Card Types</b> ). |
| <b>Payment method title</b> | This option allows you to define the title of the payment method.<br>The buyer will see this title when choosing a payment method.<br>If your shop supports several languages, you can also define the title of the payment method for each language.  |

| Restrictions          |  |
|-----------------------|--|
| <b>Minimum amount</b> | This field defines the minimum amount for which you wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a smaller shopping cart amount.<br>It is also possible to define a minimum amount for each customer group in your shop.           |
| <b>Maximum amount</b> | This field defines the maximum amount beyond which you do not wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a greater shopping cart amount.<br>It is also possible to define a maximum amount for each customer group in your shop. |

| Payment page           |  |
|------------------------|--|
| <b>Capture delay</b>   | Delay (in days) before the capture for this payment method.<br>If you leave this field empty, the value configured in the <b>General configuration</b> section will be applied.<br>If the <b>Capture delay</b> of the <b>general configuration</b> is empty too, the value configured in the PayZen Back Office will be applied.   |
| <b>Validation mode</b> | Validation mode for this payment method.<br><b>General configuration:</b> Recommended value.<br>Allows to apply the configuration defined in the <b>General Configuration</b> section.<br><b>Back Office Configuration:</b><br>Allows to use the configuration defined in the Back Office. (Menu: Settings > Shop > Configuration – section: validation mode)<br><b>Automatic:</b><br>This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part.<br><b>Manual:</b><br>This value indicates that transactions will have to be manually validated by the merchant in the Back Office.<br><b>Warning:</b> if the transaction has not been validated by the merchant before the expiration date, it will never be captured in the bank.<br>Remember to configure the <b>Instant Payment Notification rule on an operation coming from the Back Office</b> to update the order status in PrestaShop. |

| Payment option                          |   |
|---|---|
| <b>Enable the selection of options.</b> | Select <b>Yes</b> if you wish to force the use of a commercial option (OPC) available with your FacilityPay contract. |



| Payment option        |  |
|-----------------------|--|
|                       | This option is set to <b>No</b> by default.  |
| <b>Label</b>          | Enter the label of the option that will be displayed during checkout.  |
| <b>Code</b>           | Enter the technical code provided by Oney (e.g.: PNF3P).   |
| <b>Minimum amount</b> | Enter the minimum amount to enable this OPC (commercial option).   |
| <b>Maximum amount</b> | Enter the maximum amount to enable this OPC (commercial option).   |
| <b>Number</b>         | Enter the number of installments (3 for a payment in 3 installments, etc. ).   |
| <b>Interest rate</b>  | Indicate the interest rate applied to the payments. The indicated value is used only for the option label customization. |

Once you have completed the configuration, click **Save**.

### Important note

For the order status to be updated in PrestaShop, you must configure the **Instant Payment Notification URL on batch change** notification rule (see chapter "**Setting up the Instant Payment Notification URL**").

**IPN in case of cancellation** must be configured in order to prevent PrestaShop from sending the same order ID twice.

## Full CB Payment

To use this payment method, **the merchant** must:

- Send a request to **BNPP PF**.
- Obtain his or her **Full CB** agreement number.
- Have the authorized payment type. Depending on his or her contract, the merchant is allowed to offer:
  - Either the payment in 3 installments.
  - Or the payment in 3 installments and the payment in 4 installments.

**Full CB** payment is available for the buyer only if the order amount is within the limits defined by **BNPP PF**. Minimum and maximum amounts are defined by the merchant and are between 100 and 1500 euros.

To use this payment method, **the buyer** must:

- Opt for the solution and accept to pay application fees to **BNPP PF** in the payment path.
- Possess a valid ID and accept to provide the personal information requested at the moment of purchase.
- Make a mandatory wire transfer of the total amount:
  - Of 1/3 of the purchase amount and the remainder in 2 equal monthly payments without interest for 3xCB.
  - Of 25% of the purchase amount and the remainder in 3 equal monthly payments without interest for 4xCB.

| Module option               |  |
|-----------------------------|--|
| <b>Activation</b>           | To enable this payment method, select <b>Enabled</b> .<br>By default, this option is <b>Disabled</b> .<br>Activation redirects the buyer directly to the Full CB payment page.<br>However, this payment method can also appear on the payment page if the buyer selects the One-Time payment method (if there are no restrictions in <b>General configuration &gt; Card Types</b> ). |
| <b>Payment method title</b> | This option allows you to define the title of the payment method.<br>The buyer will see this title when choosing a payment method.<br>If your shop supports several languages, you can also define the title of the payment method for each language.  |

| Restrictions          |  |
|-----------------------|--|
| <b>Minimum amount</b> | This field defines the minimum amount for which you wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a smaller shopping cart amount.<br>It is also possible to define a minimum amount for each customer group in your shop.           |
| <b>Maximum amount</b> | This field defines the maximum amount beyond which you do not wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a greater shopping cart amount.<br>It is also possible to define a maximum amount for each customer group in your shop. |

| Payment option                          |   |
|---|---|
| <b>Enable the selection of options.</b> | Select <b>Yes</b> if you wish to force the use of a payment option available with your Full CB merchant ID.<br>This option is set to <b>No</b> by default.                |
| <b>Label</b>                            | Enter the label of the option that will be displayed during checkout.<br>Default values : <ul style="list-style-type: none"><li>• <b>3 Installment payments</b></li></ul> |

| Payment option        |  |
|-----------------------|--|
|                       | <ul style="list-style-type: none"> <li>• <b>4 Installment payments</b></li> </ul>  |
| <b>Minimum amount</b> | Fill the minimum amount for each option.   |
| <b>Maximum amount</b> | Fill the maximum amount for each option.   |
| <b>Interest rate</b>  | Indicate the interest rate applied to the payments.<br>Default values : <ul style="list-style-type: none"> <li>• <b>1.4%</b> for 3 installments.</li> <li>• <b>2.1%</b> for 4 installments.</li> </ul>               |
| <b>Cap</b>            | Indicate the maximum fees amount for each option.<br>Default values: <ul style="list-style-type: none"> <li>• <b>9</b> for payment in 3 installments.</li> <li>• <b>12</b> for payment in 4 installments.</li> </ul> |

Once you have completed the configuration, click **Save**.

## ANCV payment

To use this payment method, the merchant must:

- Work in the tourism and leisure sector.
- Be an ANCV beneficiary, i.e. have signed the ANCV agreement.
- Request the activation of the e-Chèque-Vacances payment method via the payment gateway.

| Module option               |  |
|-----------------------------|--|
| <b>Activation</b>           | To enable the ANCV payment method, select <b>Enabled</b> .<br>By default, this method is <b>Disabled</b> .<br>Activation redirects the buyer directly to the ANCV payment page.<br>However, this payment method can also appear on the payment page if the buyer selects the One-Time payment method (if there are no restriction in <b>General configuration &gt; Card Types</b> ). |
| <b>Payment method title</b> | This option allows you to define the title of the payment method.<br>The buyer will see this title when choosing a payment method.<br>If your shop supports several languages, you can also define the title of the payment method for each language.  |

| Restrictions          |  |
|-----------------------|--|
| <b>Minimum amount</b> | This field defines the minimum amount for which you wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a smaller shopping cart amount.<br>It is also possible to define a minimum amount for each customer group in your shop.           |
| <b>Maximum amount</b> | This field defines the maximum amount beyond which you do not wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a greater shopping cart amount.<br>It is also possible to define a maximum amount for each customer group in your shop. |

| Payment page           |   |
|------------------------|---|
| <b>Capture delay</b>   | Delay (in days) before the capture for this payment method.<br>If you leave this field empty, the value configured in the <b>General configuration</b> section will be applied.<br>If the <b>Capture delay</b> of the <b>general configuration</b> is empty too, the value configured in the PayZen Back Office will be applied.  |
| <b>Validation mode</b> | Validation mode for this payment method.<br><b>General configuration:</b> Recommended value.<br>Allows to apply the configuration defined in the <b>General Configuration</b> section.<br><b>Back Office Configuration:</b><br>Allows to use the configuration defined in the Back Office.<br>(Menu: Settings > Shop > Configuration – section: validation mode)<br><b>Automatic:</b><br>This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part.<br><b>Manual:</b><br>This value indicates that transactions will have to be manually validated by the merchant in the Back Office. |

| Payment page |   |
|--------------|---|
|              | <p><u>Warning:</u> if the transaction has not been validated by the merchant before the expiration date, it will never be captured in the bank.</p> <p>Remember to configure the <b>Instant Payment Notification rule on an operation coming from the Back Office</b> to update the order status in PrestaShop.</p> |

Once you have completed the configuration, click **Save**.

## SEPA payment

To use this payment method, the merchant must:

- Sign an EBICS T electronic transfer contract with his/her bank or request to create a new EBICS T user for his/her EBICS contract.
- Select the Payment by SEPA Direct Debit option via PayZen.
- Communicate his or her Creditor ID (ICS) to PayZen.

| Module option               |   |
|-----------------------------|---|
| <b>Activation</b>           | To enable this payment method, select <b>Enabled</b> .<br>By default, this option is <b>Disabled</b> .<br>Activation redirects the buyer directly to the SEPA payment page.<br>However, this payment method can also appear on the payment page if the buyer selects the One-Time payment method (if there are no restrictions in <b>General configuration &gt; Card Types</b> ). |
| <b>Payment method title</b> | This option allows you to define the title of the payment method.<br>The buyer will see this title when choosing a payment method.<br>If your shop supports several languages, you can also define the title of the payment method for each language.   |

| Restrictions          |  |
|-----------------------|--|
| <b>Minimum amount</b> | This field defines the minimum amount for which you wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a smaller shopping cart amount.<br>It is also possible to define a minimum amount for each customer group in your shop.           |
| <b>Maximum amount</b> | This field defines the maximum amount beyond which you do not wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a greater shopping cart amount.<br>It is also possible to define a maximum amount for each customer group in your shop. |

| Payment page           |  |
|------------------------|--|
| <b>Capture delay</b>   | Delay (in days) before the capture for this payment method.<br>If you leave this field empty, the value configured in the <b>General configuration</b> section will be applied.<br>If the <b>Capture delay</b> of the <b>general configuration</b> is empty too, the value configured in the PayZen Back Office will be applied.   |
| <b>Validation mode</b> | Validation mode for this payment method.<br><b>General configuration:</b> Recommended value.<br>Allows to apply the configuration defined in the <b>General Configuration</b> section.<br><b>Back Office Configuration:</b><br>Allows to use the configuration defined in the Back Office. (Menu: Settings > Shop > Configuration – section: validation mode)<br><b>Automatic:</b><br>This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part.<br><b>Manual:</b><br>This value indicates that transactions will have to be manually validated by the merchant in the Back Office.<br><b>Warning:</b> if the transaction has not been validated by the merchant before the expiration date, it will never be captured in the bank.<br>Remember to configure the <b>Instant Payment Notification rule on an operation coming from the Back Office</b> to update the order status in PrestaShop. |

Once you have completed the configuration, click **Save**.

**WARNING:** In the PrestaShop Back Office, the payment will be displayed with the "**Pending funds transfer**" status. As opposed to payment by credit card, the final stage of a transaction for SEPA payments is when the payment is reconciled with the merchant's bank account.

The merchant will therefore have to check that his/her account has been credited with this payment. He/she will then be able to modify the order status in the PrestaShop Back Office to "**Accepted payment**".

## PayPal payment

### For the merchant

The process of adding the PayPal payment option to your merchant website is very simple. It consists in:

- Creating a **PayPal account** if you do not have one.
- Using a **PayPal account** if you have one.
- Enabling the **Payment via PayPal** option with the help of your payment gateway sales representative.

### For the buyer

Signing up to PayPal is free and is done on the PayPal website. The buyer must:

- Create a PayPal account by entering an e-mail address and a password.
- Fill in all his or her personal details, address, etc.
- Fill in all the credit card details.

| Module option               |   |
|-----------------------------|---|
| <b>Activation</b>           | To enable this payment method, select <b>Enabled</b> .<br>By default, this option is <b>Disabled</b> .<br>Activation redirects the buyer directly to the PayPal payment page.<br>However, this payment method can also appear on the payment page if the buyer selects the One-Time payment method (if there are no restrictions in <b>General configuration &gt; Card Types</b> ). |
| <b>Payment method title</b> | This option allows you to define the title of the payment method.<br>The buyer will see this title when choosing a payment method.<br>If your shop supports several languages, you can also define the title of the payment method for each language.   |

| Restrictions          |  |
|-----------------------|--|
| <b>Minimum amount</b> | This field defines the minimum amount for which you wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a smaller shopping cart amount.<br>It is also possible to define a minimum amount for each customer group in your shop.           |
| <b>Maximum amount</b> | This field defines the maximum amount beyond which you do not wish to offer this payment method.<br>By defining a maximum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a greater shopping cart amount.<br>It is also possible to define a maximum amount for each customer group in your shop. |

| Payment page           |   |
|------------------------|---|
| <b>Capture delay</b>   | Delay (in days) before the capture for this payment method.<br>If you leave this field empty, the value configured in the <b>General configuration</b> section will be applied.<br>If the <b>Capture delay</b> of the <b>general configuration</b> is empty too, the value configured in the PayZen Back Office will be applied.  |
| <b>Validation mode</b> | Validation mode for this payment method.<br><b>General configuration:</b> Recommended value.<br>Allows to apply the configuration defined in the <b>General Configuration</b> section.<br><b>Back Office Configuration:</b><br>Allows to use the configuration defined in the Back Office. (Menu: Settings > Shop > Configuration – section: validation mode)<br><b>Automatic:</b><br>This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part.<br><b>Manual:</b> |



| Payment page |  |
|--------------|--|
|              | <p>This value indicates that transactions will have to be manually validated by the merchant in the Back Office.</p> <p><u>Warning:</u> if the transaction has not been validated by the merchant before the expiration date, it will never be captured in the bank.</p> <p>Remember to configure the <b>Instant Payment Notification rule on an operation coming from the Back Office</b> to update the order status in PrestaShop.</p> |

Once you have completed the configuration, click **Save**.

**WARNING:** In some cases, PayPal retains a transaction because of suspected fraud. If this occurs, we will label the order with the status "Pending PayPal payment" in PrestaShop.

For the order status to be updated in PrestaShop once the payment has been validated by PayPal, you must configure the notification rule **Instant Payment Notification URL on batch change** (see chapter **Setting up the Instant Payment Notification URL**).

## SOFORT payment

### For the merchant

The process of adding the SOFORT Banking payment option to your merchant website is very simple. It consists in:

- Creating a **SOFORT account** if you do not have an account.
- Using a **SOFORT account** if you have an account.
- Activating the option **Payment via SOFORT Banking** with the help of the sales contact of your payment gateway.

### For the buyer

Signing up to SOFORT Banking is free and is done on the SOFORT website. The buyer must:

- Select the bank for which he or she has an online account.
- Sign into to his or her bank application.
- Enter the confirmation code received from the bank (via SMS) in order to register or validate a bank transfer.

| Module option               |   |
|-----------------------------|---|
| <b>Activation</b>           | To enable this payment method, select <b>Enabled</b> .<br>By default, this option is <b>Disabled</b> .<br>Activation redirects the buyer directly to the SOFORT payment page.<br>However, this payment method can also appear on the payment page if the buyer selects the One-Time payment method (if there are no restrictions in <b>General configuration &gt; Card Types</b> ). |
| <b>Payment method title</b> | This option allows you to define the title of the payment method.<br>The buyer will see this title when choosing a payment method.<br>If your shop supports several languages, you can also define the title of the payment method for each language.   |

| Restrictions          |  |
|-----------------------|--|
| <b>Minimum amount</b> | This field defines the minimum amount for which you wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a smaller shopping cart amount.<br>It is also possible to define a minimum amount for each customer group in your shop.           |
| <b>Maximum amount</b> | This field defines the maximum amount beyond which you do not wish to offer this payment method.<br>By defining a minimum amount for <b>ALL GROUPS</b> , the payment method will not be enabled for users with a greater shopping cart amount.<br>It is also possible to define a maximum amount for each customer group in your shop. |

Once you have completed the configuration, click **Save**.

**WARNING:** In the PrestaShop Back Office, the payment will be displayed with the "**Pending funds transfer**" status. As opposed to payment by credit card, the final stage of a transaction for SOFORT payments is when the payment is reconciled with the merchant's bank account.

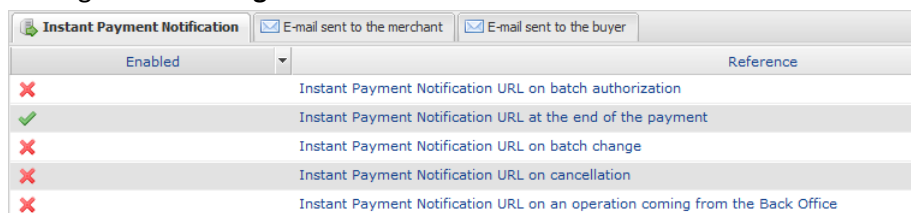
The merchant will therefore have to check that his/her account has been credited with this payment. He/she will then be able to modify the order status in the PrestaShop Back Office to "**Accepted payment**".

## 8. SETTING UP THE INSTANT PAYMENT NOTIFICATION URL

Several notification types are provided in the Back Office. They allow to manage events (payment abandoned by the buyer, payment canceled by the merchant, payment validated by the merchant, etc.) that will trigger a call to the merchant website and to configure the URL of the contact page.

To access notification rule management:

1. Sign into: <https://secure.payzen.eu/vads-merchant/>.
2. Go to the following menu: **Settings > Notification rules.**



| Instant Payment Notification   |  |
|--|--|
| <input checked="" type="checkbox"/> E-mail sent to the merchant <input checked="" type="checkbox"/> E-mail sent to the buyer |  |
| Enabled  | Reference  |
| ✗  | Instant Payment Notification URL on batch authorization                      |
| ✓  | Instant Payment Notification URL at the end of the payment                   |
| ✗  | Instant Payment Notification URL on batch change                             |
| ✗  | Instant Payment Notification URL on cancellation                             |
| ✗  | Instant Payment Notification URL on an operation coming from the Back Office |

*Figure 1: Notification rules*

**Right click > Enable the rule** if a red cross appears in the **Enabled** column of the following rules:

- Instant Payment Notification URL at the end of payment
- Instant Payment Notification URL on cancellation
- Instant Payment Notification URL on batch change
- Instant Payment Notification URL on an operation coming from the Back Office

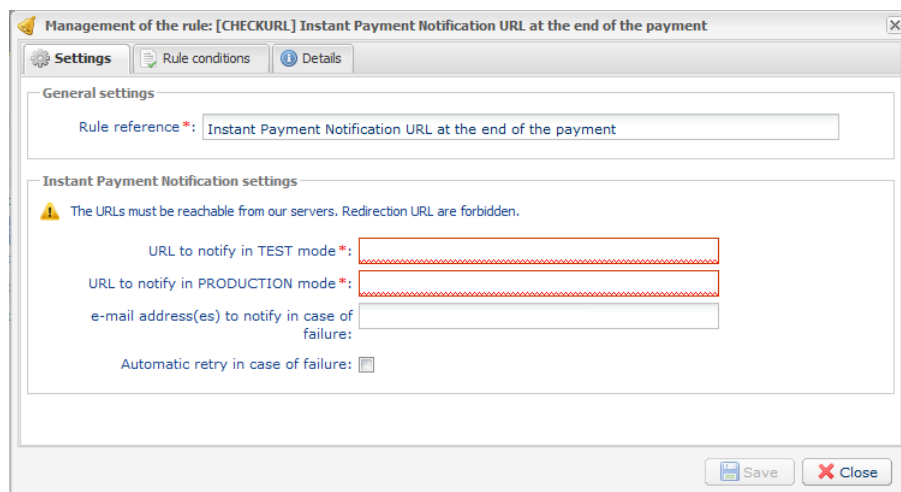
## 8.1. Setting up the Instant Payment Notification

In your PayZen Back Office, you must set up a URL that will be systematically called after a payment. It will inform the merchant website of the payment result even if your client has not clicked on return to the shop.

This parameter is called Instant Payment Notification at the end of payment.

To set up this notification:

1. Right-click **Instant Payment Notification URL at the end of payment**.
2. Select **Manage the rule**.
3. Enter the following URL in the fields **URL to call in TEST mode** and **URL to call in PRODUCTION mode**: **`http://www.your-domain.com/modules/payzen/validation.php`**



The screenshot shows a window titled "Management of the rule: [CHECKURL] Instant Payment Notification URL at the end of the payment". It has three tabs: "Settings", "Rule conditions", and "Details". The "Settings" tab is active. Under "General settings", there is a "Rule reference" field containing "Instant Payment Notification URL at the end of the payment". Under "Instant Payment Notification settings", there is a warning icon and text: "The URLs must be reachable from our servers. Redirection URL are forbidden." Below this are three input fields: "URL to notify in TEST mode" (with a red dashed border), "URL to notify in PRODUCTION mode" (with a red dashed border), and "e-mail address(es) to notify in case of failure". At the bottom, there is a checkbox for "Automatic retry in case of failure" which is currently unchecked. "Save" and "Close" buttons are at the bottom right.

4. Enter the **E-mail address(es) to notify in case of failure**.

5. To specify several e-mail addresses, separate them with a semi-colon.

6. Configure the **Automatic retry in case of failure**.

This option allows to automatically send notifications to the merchant website in case of failure, up to 4 times.

For more information, see chapter **Activating the automatic retry** of *Implementation guide Hosted Payment Page*.

7. Save the changes.

If the gateway is unable to access the URL of your page, an e-mail will be sent to the address specified in step 4.

It contains:

- the HTTP code of the encountered error
- parts of analysis depending on the error
- its consequences,
- instructions to resend the notification to the URL specified in step 3 from the PayZen Back Office .

## 8.2. Setting up notifications in case of abandoned or canceled payments

The payment gateway can systematically notify the merchant website:

- In case the buyer abandons/cancels the payment, using the **Cancel and return to shop** button.
- When the buyer has not completed the payment process before the payment session expired.

**The maximum length of a payment session is 10 minutes.**

This customization is **mandatory** if you are using the **FacilyPay Oney** payment method.

To set up this notification:

1. Right-click **Instant Payment Notification URL on cancellation**.
2. Select **Manage the rule**.
3. Enter the following URL in the fields **URL to call in TEST mode** and **URL to call in PRODUCTION mode**: <http://www.your-domain.com/modules/payzen/validation.php>
4. Enter the **E-mail address(es) to notify in case of failure**.
5. To specify several e-mail addresses, separate them with a semi-colon.
6. Configure the **Automatic retry in case of failure**.

This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).

7. Save the changes.

If the gateway is unable to access the URL of your page, an e-mail will be sent to the address specified in step 4.

It contains:

- the HTTP code of the encountered error
- parts of analysis depending on the error
- its consequences,
- instructions to resend the notification to the URL specified in step 3 from the PayZen Back Office .

## 8.3. Instant Payment Notification URL on an operation coming from the Back Office

---

The payment gateway can systematically notify the merchant website in case of the following operation are made from the PayZen Back Office:

- Cancel
- Validate
- Modify
- Duplicate

However transactions of Credit type are not treated by PrestaShop, therefore refunds won't be taken in account.

To set up this notification:

1. Right-click on **Instant Payment Notification URL on an operation coming from the Back Office**.
2. Select **Manage the rule**.
3. Enter the URL of your page into **URL to notify in TEST mode** and **URL to notify in PRODUCTION mode**: `http://www.your-domain.com/modules/payzen/validation.php`
4. Enter the **E-mail address(es) to notify in case of failure**.
5. To specify several e-mail addresses, separate them with a semi-colon.
6. Configure the **Automatic retry in case of failure**.

This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).

7. Save the changes.

If the gateway is unable to access the URL of your page, an e-mail will be sent to the address specified in step 4.

It contains:

- the HTTP code of the encountered error
- parts of analysis depending on the error
- its consequences,
- instructions to resend the notification to the URL specified in step 3 from the PayZen Back Office .

## 8.4. Setting up a notification on batch change

---

It is recommended to enable this notification for **PayPal** transactions in order to manage the **UNDER\_VERIFICATION** status. The merchant site will be notified of acceptance or refusal by PayPal

In case you have enabled the **Oney** payment method, **you must enable this rule** so that your merchant website is notified when orders are accepted or rejected by Oney.

To set up this notification:

1. Right-click **Instant Payment Notification URL on batch change**.
2. Select **Manage the rule**.
3. . Enter the URL of your page into **URL to notify in TEST mode** and **URL to notify in PRODUCTION mode**: <http://www.your-domain.com/modules/payzen/validation.php>
4. Enter the **E-mail address(es) to notify in case of failure**.

5. To specify several e-mail addresses, separate them with a semi-colon.

6. Set up the parameters for **Automatic retry in case of failure**.

This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).

For more information, see chapter **Activating the automatic retry** of the Implementation Guide available in our documentation website <https://payzen.io/fr-FR/>.

7. Save the changes.

8. Enable the rule by right-clicking on **Instant Payment Notification URL on batch change** and select **Enable the rule**.

If the gateway is unable to access the URL of your page, an e-mail will be sent to the address specified in step 4.

It contains:

- the HTTP code of the encountered error
- parts of analysis depending on the error
- its consequences,
- instructions to resend the notification to the URL specified in step 3 from the PayZen Back Office .

## 8.5. Testing the Instant Payment Notification URL

---

In order to make sure that the Instant Payment Notification functions correctly, follow these steps:

1. Make sure that your URL is available online: your shop must neither be **in maintenance mode** nor be protected by an .htaccess file.
2. Make sure that your notification URL is available without any redirection.
  - a. To do this, paste your notification URL to the address bar of your browser and launch the search.
  - b. Make sure your URL did not change.

If your URL has changed, for example from "*http*" to "*https*" or "*http://abc.net*" to "*http://www.abc.net*", it means a redirection is active on your website. Then, copy the URL from the address bar and modify the URL filled in the configuration of all notification rules.
3. Make sure that the "Automatic redirection" option is disabled in the payment module settings.
4. Check that the **Instant Payment Notification URL at the end of payment** is populated in the PayZen Back Office (see above).
5. Make an order on your website and proceed to payment.
6. **Do not click on** "Return to shop" at the end of payment and close the current tab of your browser.
7. Make sure that the order has been created in the **Orders > Orders** menu.

If the order has not been created in the PrestaShop Back Office, this means that the call has failed.



## 9. MANAGING THE PRESTASHOP ORDER ID

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The PrestaShop order ID is generated once the payment has been finalized. This is why when PrestaShop calls the payment platform, the order ID does not yet exist. Only the **shopping cart** number is generated and sent to the payment platform.

In the PayZen Back Office, the registered order ID corresponds to the **shopping cart** number of PrestaShop.

Therefore, it is normal that you cannot see the order ID in the payment confirmation e-mails sent by PayZen. Only the **shopping cart** number is displayed.

### Modification of the PrestaShop code:

You have the possibility to modify the PrestaShop code in order to display the shopping cart ID in the PrestaShop order table.

To do that, open the following file: **AdminOrdersController.php** (**controllers/admin** directory)

After the following code (around line 92):

```
$this->fields_list = array  
( 'id_order' => array(  
    'title' => $this->l('ID'),  
    'align' => 'text-center',  
    'class' => 'fixed-width-xs'  
),
```

Add the following code:

```
'id_cart' => array(  
    'title' => $this->l('Shopping cart'),  
    'align' => 'center',  
    'width' => 25),
```

The addition of this code will allow to display a column entitled **Shopping cart** between the **ID** and **Reference** columns.

## 10. PROCEEDING TO TEST PHASE

Now that the payment module has been configured and you have specified the IPN URLs, you can move on to test phase in order to generate the production key.

The list of the tests to perform is provided in the PayZen Back Office, via the menu **Settings > Shop > Certificates**.

Tests control

Here is a summary of the tests performed up to now.  
You must perform a valid payment for each row in the table below.  
\* manual payments are not taken into account ;  
\* test payments are deleted after 30 days ;  
\* the vads\_page\_action parameter must be set to PAYMENT.

| CB               | Mastercard       | Maestro          | Visa Electron    | Payment date | Test status |
|------------------|------------------|------------------|------------------|--------------|-------------|
| 4970100000000014 | 5970100300000018 | 5000550000000029 | 4917480000000008 |              | ✗           |
| 4970100000000055 | 5970100300000067 | 5000550000000052 | 4917480000000057 |              | ✗           |
| 4970100000000063 | 5970100300000075 | 5000550000000060 | 4917480000000065 |              | ✗           |
| 4970100000000071 | 5970100300000083 | 5000550000000078 | 4917480000000073 |              | ✗           |

Refresh the table

The "Generate the production certificate" button below will become operational once you have successfully completed all the required tests.  
Click on the Refresh the table button to update the test progress.

Generate the production certificate

Each row of the list contains card numbers associated with the same scenario (i.e. 2 accepted payments and 2 refused payments).

Each column corresponds to a different card type: CB/VISA, MASTERCARD, MAESTRO, VISA ELECTRON.

To perform the test phase:

1. Make an order on your merchant website as if you were one of your buyers.
2. Select the payment method "**Payment by credit card**".
3. Once redirected to the payment page, select the card type of your choice.
4. Refer to the list of tests to identify the card number to use.
5. Once a test has been validated, its status is updated in the list. Click on **Refresh the table** button if the status has not been updated automatically.
6. Once the 4 tests have been validated, the **Generate the production certificate** button becomes available.

Tests control

Here is a summary of the tests performed up to now.  
You must perform a valid payment for each row in the table below.  
\* manual payments are not taken into account ;  
\* test payments are deleted after 30 days ;  
\* the vads\_page\_action parameter must be set to PAYMENT.

| CB               | Mastercard       | Maestro          | Visa Electron    | Payment date        | Test status |
|------------------|------------------|------------------|------------------|---------------------|-------------|
| 4970100000000014 | 5970100300000018 | 5000550000000029 | 4917480000000008 | 02/08/2017 11:45:03 | ✓           |
| 4970100000000055 | 5970100300000067 | 5000550000000052 | 4917480000000057 | 02/08/2017 11:53:32 | ✓           |
| 4970100000000063 | 5970100300000075 | 5000550000000060 | 4917480000000065 | 02/08/2017 11:53:47 | ✓           |
| 4970100000000071 | 5970100300000083 | 5000550000000078 | 4917480000000073 | 02/08/2017 11:54:22 | ✓           |

Refresh the table

All the required tests have been successfully completed. You can now generate the production certificate by clicking on the below button.

Generate the production certificate

7. Click the **Generate the production certificate** button and accept the notification messages that will appear.

The production key is now available.

## 11. SHIFTING THE SHOP TO PRODUCTION MODE

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After you receive a confirmation e-mail informing you that a certificate has been generated, you can configure the payment method by following the steps below:

- Retrieve the production certificate provided in the Back Office (**Settings > Shop > Certificates**).
- In the module configuration parameters:
  - Populate the **Production certificate** field.
  - Switch from TEST to PRODUCTION mode.
  - Save the changes.
- Make sure that you have specified the Instant Payment Notification URL in production mode as described in the chapter **Setting up the Instant Payment Notification URL**.

Once the production settings have been configured, we recommend to make a first real payment.

You will be able to cancel this payment in the Back Office. This transaction will not be captured in the bank.

### **Note on the production certificate:**

For security reasons, this certificate will no longer be visible after the first transaction in production mode has been made from your shop.

### **Note on the TEST mode:**

When your shop is in production mode, the TEST mode remains available.

To work in test mode, follow the steps below:

- Switch from PRODUCTION to TEST mode.
- Make sure that the **Test certificate** is correctly specified.
- Save the changes.

## 12. DOCUMENTATION UPDATE

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As we constantly strive to improve the understanding and proper use of this product documentation, we welcome constructive remarks from our users.

Please send us your comments and suggestions to the following address: [support@payzen.eu](mailto:support@payzen.eu) Do not forget to specify the version of PrestaShop and of the payment module you use.